



*We're
here
for
you*

California Taxpayer Advocates



Board of
Equalization

Employment
Development
Department

Franchise
Tax Board

Internal
Revenue
Service

California Tax Information Center
www.taxes.ca.gov

May
2004

HOW TO CONTACT US

California Tax Information Center: www.taxes.ca.gov

AGENCY	TYPE OF TAX HELP	VISIT OUR WEBSITE	TELEPHONE OR FAX	SEND CORRESPONDENCE TO
Board of Equalization (BOE)	Sales and Use Taxes Property Taxes Special Taxes and Fees	BOE — General www.boe.ca.gov BOE — Advocate www.boe.ca.gov/tra/tra.htm	Advocate's Office 888-324-2798 Fax: 916-323-3319 BOE Customer Service 800-400-7115	Taxpayers' Rights Advocate Office, MIC:70 P.O. Box 942879 Sacramento, CA 94279-0070 Board of Equalization P.O. Box 942879 Sacramento, CA 94279-0090
Employment Development Department (EDD)	Employment Taxes Unemployment Insurance Employment Training Tax State Disability Insurance State Personal Income Tax Withholding	EDD — General www.edd.ca.gov EDD — Advocate http://www.edd.ca.gov/taxrep/taxetpro.htm	Advocate's Office 916-654-8957 Fax: 916-654-6969 EDD Customer Service 888-745-3886	Taxpayer Advocate Office P.O. Box 826880, MIC:93 Sacramento, CA 94280-0001 Employment Development Department P.O. Box 826276 Sacramento, CA 94230-6276
Franchise Tax Board (FTB)	Personal Income Taxes Franchise Taxes Bank Taxes Corporation Taxes	FTB — General www.ftb.ca.gov FTB — Advocate www.ftb.ca.gov/taxpayer_advocate	Advocate's Office Fax: 916-845-6614 FTB Customer Service 800-852-5711	Taxpayer Advocate Bureau P.O. Box 157 Rancho Cordova, CA 95741-0157 Franchise Tax Board P.O. Box 942840 Sacramento, CA 94240-0040
Internal Revenue Service (IRS)	Income Taxes Employment Taxes Corporate Taxes Partnership Taxes Estate Taxes Nonprofit and Charitable Organization Taxes	IRS — General www.irs.gov IRS — Advocate www.irs.gov/advocate	National Taxpayer Advocate 877-777-4778 <i>Call / fax us locally</i> Laguna Niguel 949-389-4804 / 949-389-5038 Los Angeles 213-576-3140 / 213-576-3141 Oakland 510-637-2703 / 510-637-2715 Sacramento 916-974-5007 / 916-974-5902 San Jose 408-817-6850 / 408-817-6851 IRS Customer Service 800-829-1040	Please call the local office nearest you or visit the IRS website for addresses.

Common Advocate Responsibilities

**Resolve problems when normal channels
don't work**

Maintain independent status

Provide independent review

Protect taxpayers' rights

Adhere to agency tax laws

Identify trends and issues

Identify inequities

Propose changes

Ensure courteous treatment of the public

**Determine whether to suspend collections
while case is in review**

Encourage public suggestions

Provide understandable and simple

- **Tax laws**
- **Regulations**
- **Policies**
- **Procedures**
- **Publications**